

# 2018 MVV GUIDE

## THANK YOU FOR VOLUNTEERING!

Middle Waves would not happen without the help of amazing people like you!

This flyer contains some important information about being a stellar MVV.

## ABOUT MIDDLE WAVES

- Middle Waves is an all-volunteer, not-for-profit organization.
- Over 25 national and local acts!
- Three stages – Maumee & St. Joseph stages are free. St. Marys stage requires a ticket and wristband.
- Middle Waves happens rain or shine.
- All ages are welcome!



## BASIC SAFETY INFO

- Police and hired security will be stationed throughout the festival - including near Ticketing and Merch, as these locations may handle cash.
- Be aware of your surroundings. Be the eyes and ears of the festival. If you see something suspicious or someone in need, alert a Red Shirt volunteer (like Middle Waves staff), security or police.
- Red Shirt volunteers, security and police will be connected by radio.
- First aid is located near the entrance to the St. Marys stage.
- If you see a lost child, do not leave their side. Take them to a police officer.
- We will update you if there is severe weather.
- Remember you can call 911 in an emergency.
- If you need a quick break for restroom or water, and are not working with a partner, get a hold of a Red Shirt Volunteer and have them notify Volunteer HQ. Someone will relieve you.

## IMPORTANT MVV INFO

- Be prepared for any weather and be comfortable!
- Visit <http://downtownfortwayne.com/parking/> for parking options.
- Bike valet will be available during regular festival hours.
- Please arrive 10-15 minutes before your shift. Your specific assignment will be given at that time.
- Volunteer HQ (check-in) is located at the northwest corner of The Village (Headwaters East pavilion). Enter the Village from the main entrance off of Clinton Street. This is the same location as 2017.
- Pick up your volunteer shirt at MVV Training or when you check in.
- You must wear your volunteer shirt during your shift. You must take it off when not volunteering.
- You will need to redeem your MVV ticket via the Eventbrite link emailed to you in order to get a wristband for entry to the festival when not volunteering.
- If you do not report for duty without notice, you will not be able to volunteer again, may be publicly shamed and may be charged the full price of your redeemed ticket.
- If you did not receive your MVV ticket link or if you have any questions, contact Beth or Amanda at [volunteers@middlewaves.com](mailto:volunteers@middlewaves.com).

**THANK YOU FOR BEING AWESOME!**